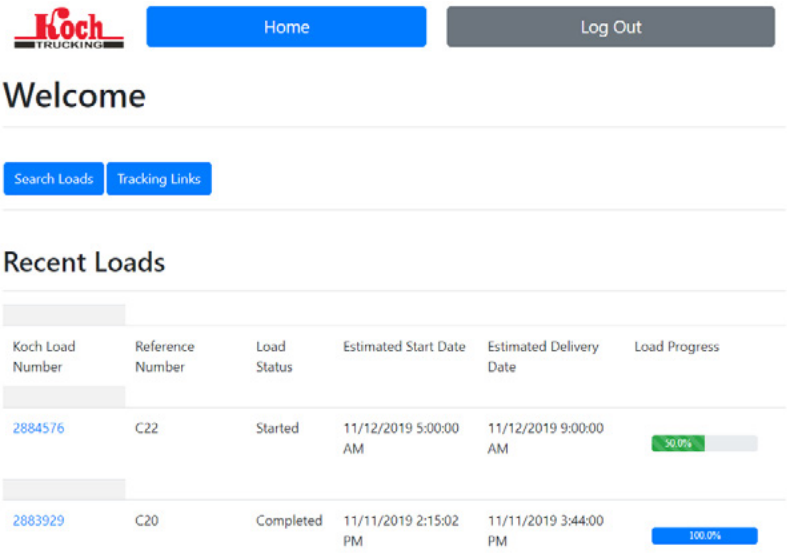
KOCH TRACKING CUSTOMER USER GUIDE

Tracking URL: https://tracking.kochcompanies.com
Username:
Password:

When going to https://tracking.kochcompanies.com you will be presented with a login page. The credentials are listed above and are case sensitive.

After login, you will be directed to the customer landing page:



From the customer landing page; you can see the following data points:

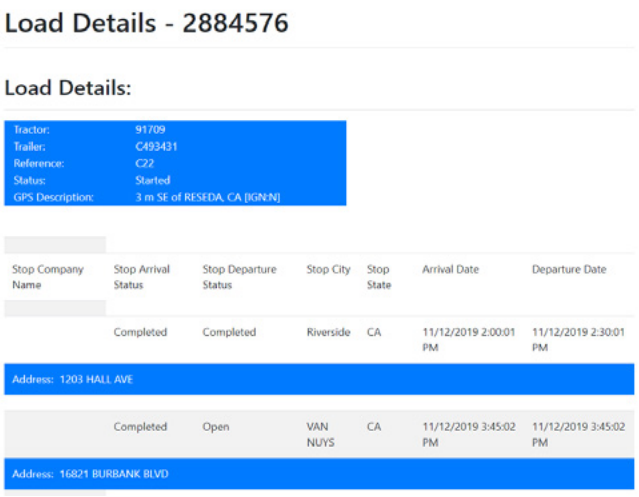
- The Most Recent Twenty-Five Loads
- Completion Percentage of the Load
- A High Level of The Load Status

The customer landing page also gives you the ability to navigate to load details by clicking on a “Koch Load Number”, search for loads by clicking on “Search Loads” and generate tracking links by clicking on “Tracking Links”.

Load Details Page

At the top of the load details page; we list the following data points:

- Tractor Number
- Trailer Number
- Koch Load Number
- Customer Reference Number
- Load Status / State
- Last GPS Position from the Tractor
- Each Stop in Sequential Order
- Main Stop Detail Points of Interest (individual stop status, dates/times, city, state, address)

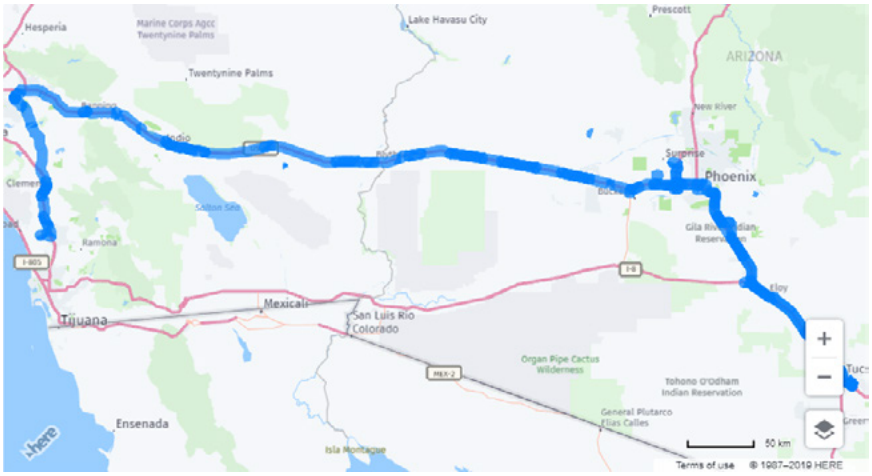


Documents

Order Number	DocType		
2884576	TE	Save Image	View Image
2884576	BL	Save Image	View Image
2884576	BL	Save Image	View Image
2884576	BL	Save Image	View Image
2884576	BL	Save Image	View Image

The next section on the load details page is the ability to view/download documents related to the load. As soon as Koch receives documents from the driver; they will be available.

Map



After the document section we have a map showing the driver's route based on GPS location data directly from the driver's tractor. The route will show progress as the driver in route.

Checkcalls

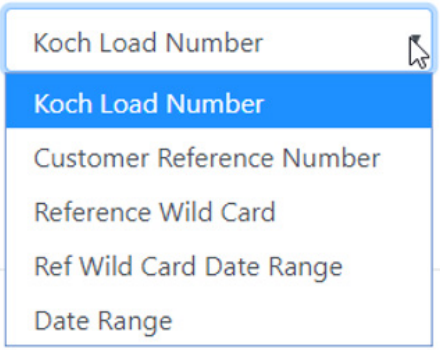
Lastly, we have provided all the GPS checkcall data including the date and times when it was last reported.

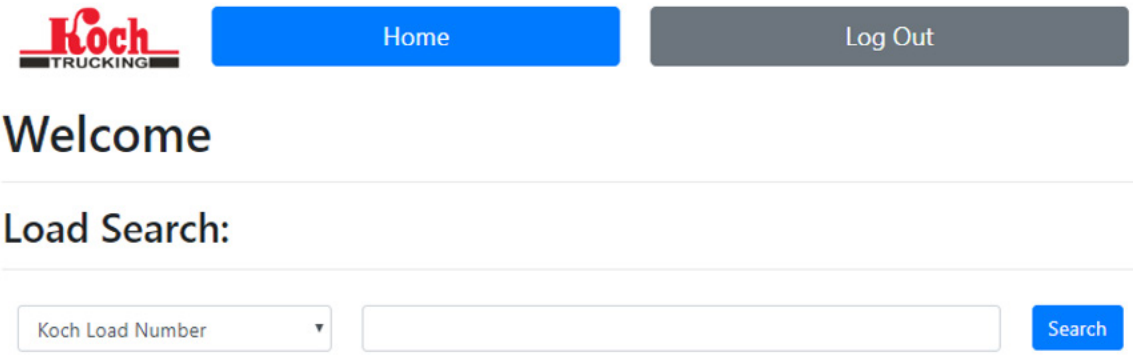
GPS Text	Updated On	Latitude	Longitude
1 m WSW of SAN MARCOS, CA	11/11/2019 3:02:22 PM	33.137	-117.181
6 m ENE of VISTA, CA	11/11/2019 2:47:28 PM	33.223	-117.143
5 m S of TEMECULA, CA	11/11/2019 2:32:05 PM	33.421	-117.155
1 m SSE of TEMECULA, CA	11/11/2019 2:27:35 PM	33.474	-117.139
5 m NNE of MURRIETA, CA	11/11/2019 2:17:25 PM	33.617	-117.171
3 m NNW of PERRIS, CA	11/11/2019 2:02:02 PM	33.820	-117.241

Search Load Page

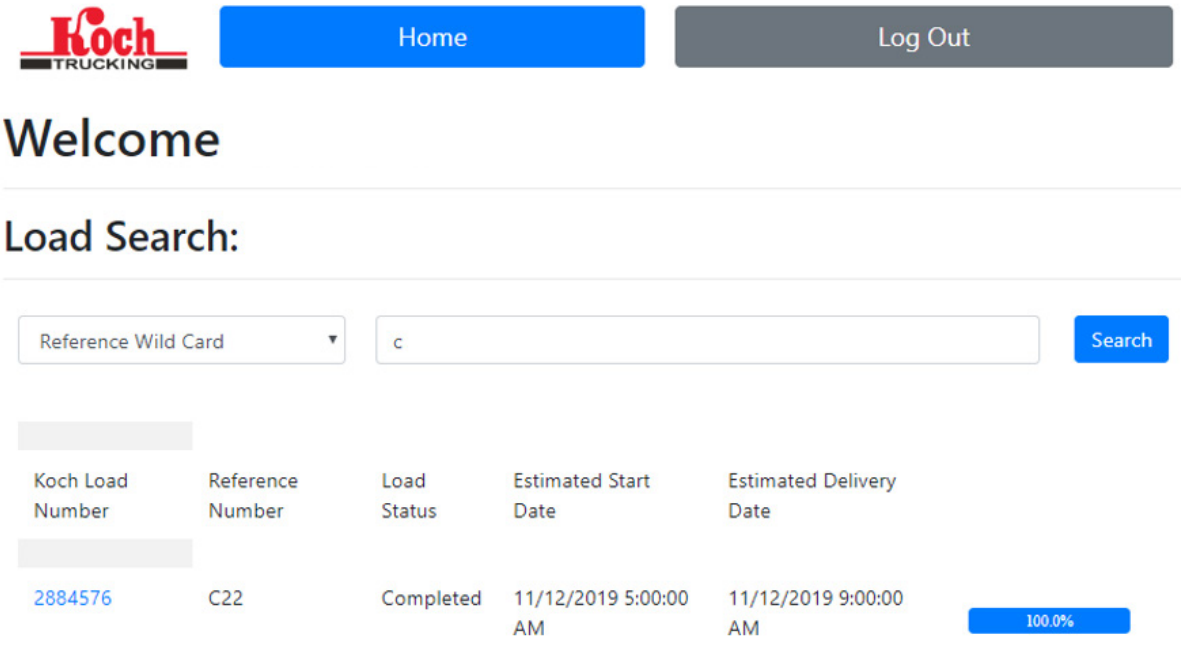
On the search loads page; you are given the following lookup options:

- Koch Load Number
- Customer Reference Number
- Reference Wild Card
  (no wild card symbol needed)
- Ref Wild Card Date Range
  (no wild card symbol needed)
- Date Range





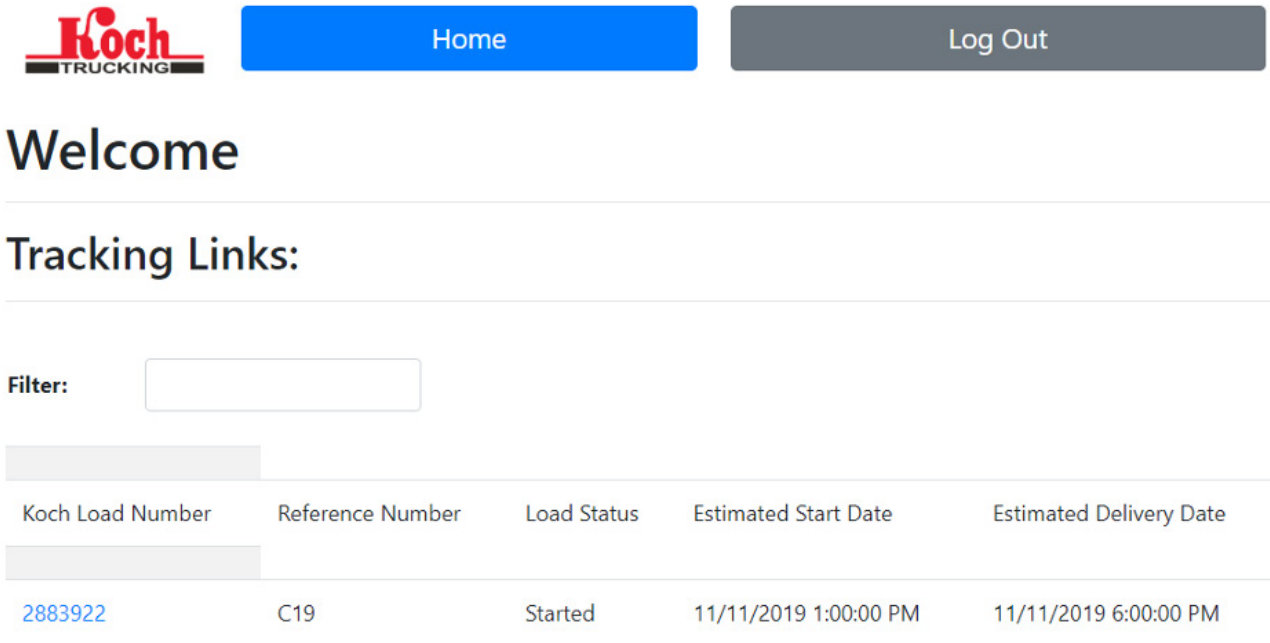
In this example we used the reference wild card with the value “c”. All reference numbers are searched for the customer where there is a value of “c” listed anywhere in the reference number. All the loads matching the criteria are then displayed below:



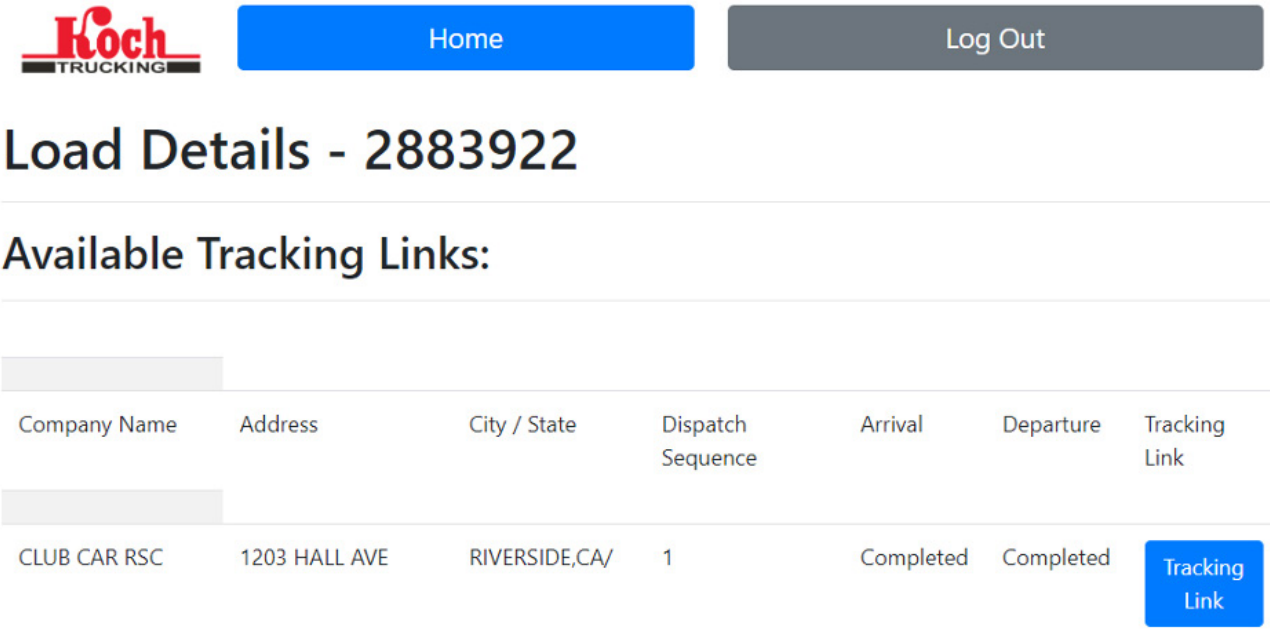
Each load displayed looks like the display seen on the customer landing page. When you click on the “Koch Load Number” link; you are taken to the load details page.

Tracking Links

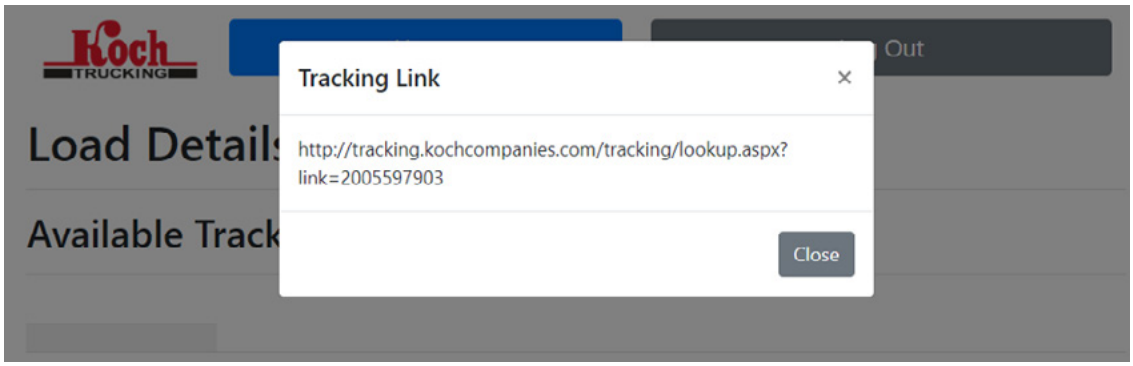
Tracking links gives you the ability to send a link to your customer for them to be able to track their order without needing a login to Koch Tracking. When you click on “Tracking Links” from the customer landing page you are presented with loads that are in a “started” status:

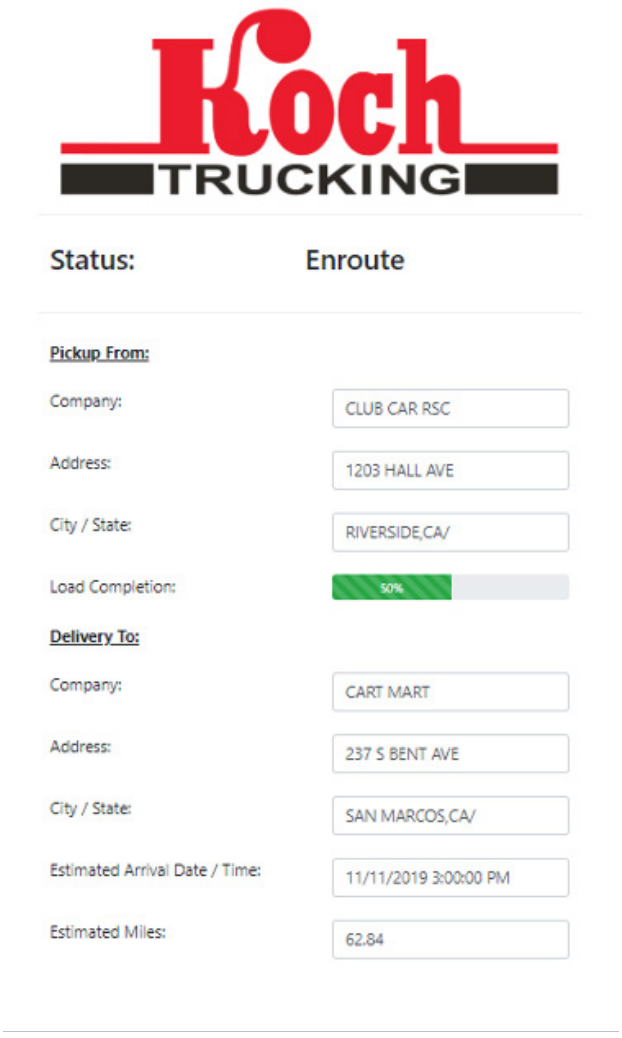


When you click on the “Koch Load Number”; you are presented with data related to each stop of the load. From here, you can click on “Tracking Link” that will generate a URL. The URL gives visibility only to the progress and status of that particular stop of the order:



When you click on “Tracking Link” a link is presented like so:



The when the link is placed into a web browser the following data points are presented:

- Load Status
- Pickup Company Name
- Pickup Address
- Pickup City/State
- Load Completion Percentage
- Delivery Company Name
- Delivery Address
- Delivery City/State
- Estimated Delivery Date/Time
- Estimated Miles from Delivery